

GRIEVANCE PROCESS, RIGHT TO FILE AND RESOURCES

You have the right to express grievances, complaints and suggestions at any time. If a patient has a grievance with the facility, you may speak immediately with the administrator or a formal written grievance may be completed for further review or the grievance.

Resources for filing a grievance:

- 1. Barbara Marco RN, BSN, MS
Administrator
Camp Lowell Surgery Center**
4620 E. Camp Lowell Dr.
Tucson, AZ. 85712
520 618-6058
520 618-5891 Fax
grievanceo@camplowellsurgerycenter.com

OR

- 2. Arizona Department of Health Services:**
150 North 18th Avenue
Phoenix, Arizona 85007
General and Public Information: (602) 542-1000; Fax: (602) 542-0883
www.azdhs.gov/division.htm

OR

- 3. MEDICARE**
1-800 MEDICARE (1 800 633-4227)
www.medicare.gov